



PEOPLE YOU KNOW. SERVICE YOU TRUST.

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Cedarburg, Wisconsin 53012-0767
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Utility Scams Target Cedarburg Customers

Cedarburg Light & Water Utility warns customers to be wary of callers or visitors who claim to be from the utility requesting immediate payment for a delinquent utility bill.

Several customers (both residential & commercial) throughout Wisconsin including at least one in Cedarburg, have been targeted with a common utility scam. A caller contacted the customer and claimed to be from the local utility, telling the person that answered the phone that their power bill was unpaid. The caller threatened that the electricity would be disconnected in a short period of time unless they could make an immediate payment. Customers have been asked to provide their social security number and/or bank account info over the phone, or make the payment using various methods (Moneygram, gift card refills, etc.).

If you are ever in doubt of a phone call you receive, immediately end the call and contact Cedarburg Light & Water Utility at 262.375.7650. We will verify whether a legitimate employee made the call. Scammers can manipulate the caller ID to mask their number and make it appear they are calling from the utility, so exercise caution even if the caller ID states it is coming from our phone number.